

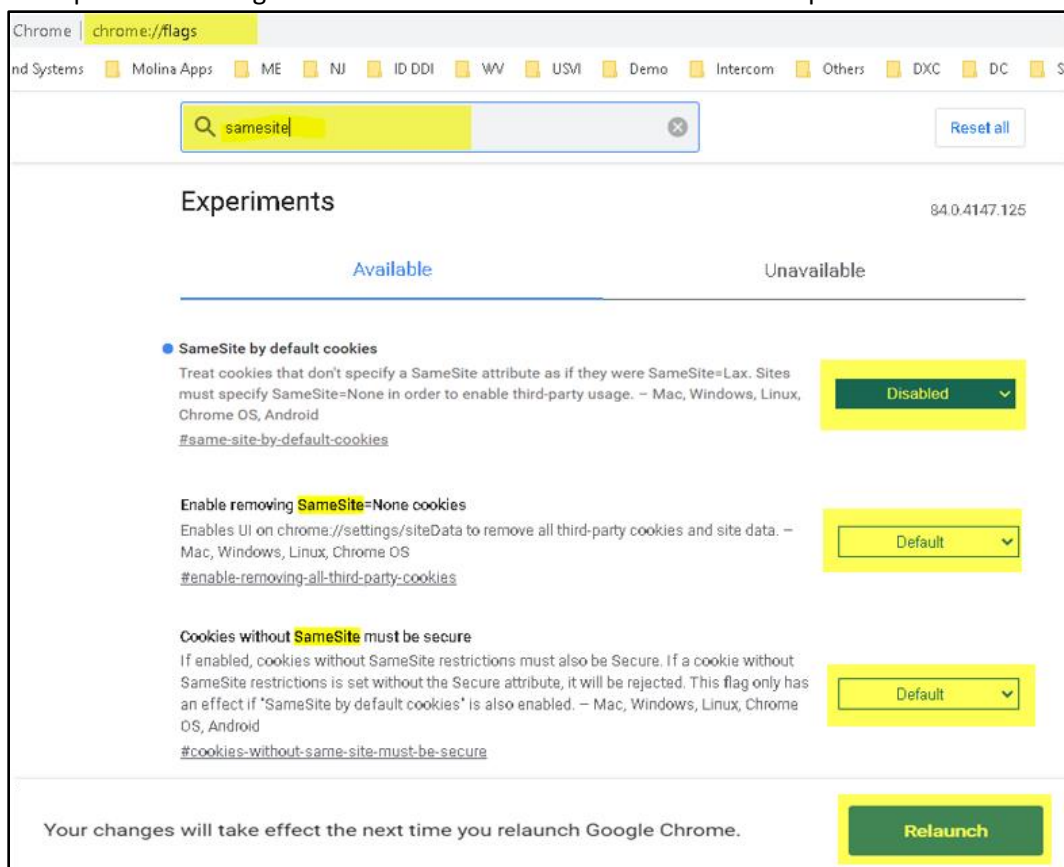
Update Samesite Flags for Chrome and EDGE

Trading Partners are experiencing issues when attempting to access the Health PAS-OnLine web portal from multiple web browsers. The issue is related to multiple browser updates related to cookies. Our team is working diligently to resolve this issue however testing must be completed before deploying the resolution to the Health PAS-OnLine web portal. Below is a workaround to resolve the issue for Google Chrome and Microsoft EDGE web browsers. You may also try using Firefox as this web browser does not appear to be having the same issues as other browsers however that may change if the web browser is updated.

Please reach out to the EDI Helpdesk at (888) 483-0793 or edihelpdesk@dxc.com if assistance is needed completing the below workaround. The workaround only needs completed once for each browser.

Steps to fix issue in chrome browser

1. Open a new Google Chrome web browser window
2. Open the url window type "<chrome://flags/>"
3. In the Search window type "samesite"
4. For the three features displayed, change the setting to "Disabled".
5. Click the "Relaunch" tab to change Google Chrome settings.
6. Close "ALL" Google Chrome browsers to implement the changes.
7. Open a new Google Chrome web browser then access the web portal.



The screenshot shows the Chrome://flags page with the search bar containing "samesite". The search results are displayed under the "Available" tab. Three flags are listed:

- SameSite by default cookies**: Treat cookies that don't specify a SameSite attribute as if they were SameSite=Lax. Sites must specify SameSite=None in order to enable third-party usage. - Mac, Windows, Linux, Chrome OS, Android. #same-site-by-default-cookies. Setting: **Disabled**.
- Enable removing SameSite=None cookies**: Enables UI on chrome://settings/siteData to remove all third-party cookies and site data. - Mac, Windows, Linux, Chrome OS. #enable-removing-all-third-party-cookies. Setting: **Default**.
- Cookies without SameSite must be secure**: If enabled, cookies without SameSite restrictions must also be Secure. If a cookie without SameSite restrictions is set without the Secure attribute, it will be rejected. This flag only has an effect if "SameSite by default cookies" is also enabled. - Mac, Windows, Linux, Chrome OS, Android. #cookies-without-same-site-must-be-secure. Setting: **Default**.

At the bottom of the page, a message states: "Your changes will take effect the next time you relaunch Google Chrome." with a **Relaunch** button.

Steps to fix issue in edge browser

1. Open a new Microsoft EDGE web browser window
2. Open the url window type "<edge://flags/>"
3. In the Search window type "samesite"
4. For the three features displayed, change the setting to "Disabled".
5. Click the "Restart" tab to change EDGE settings.
6. Close "ALL" EDGE browsers to implement the changes.
7. Open a new EDGE web browser then access the web portal.

