

## New Health PAS-OnLine Security Updates

### Security Question Updates

The security questions for new user activation, password reset from the login page and Step 3 of the Trading Partner registration process have been updated from freeform question and answer fields to a more secure predetermined question list with a freeform answer field.

For users that have established accounts prior to the update being deployed, they will be prompted on their first time logging in after the update has been deployed to update their security questions and answers. Please see below samples for additional details on each scenario.

- Step 3 of the registration process
  - The user must now select three unique questions from the pre-populated dropdowns and provide a valid and unique answer for each question. (Please note answer values will be hidden in the answer boxes)
    - Valid answers may contain:
      - At least four characters in length consisting of A-Z, numbers, period (.) and question mark (?)
      - Answers for each question must be unique and cannot be duplicated from other questions

**Step 3** Security Questions and Answers

\* Indicates required field.

*In case you forget your password....*

*Please set your security questions and answers, so you will be able to reset your password.*

*Answers are not case sensitive. Answers with or without capitalization are okay. Remember to create answers that are unique so you'll remember them.*

*Special characters are not allowed.*

*Answer must contain at least 3 characters.*

*All fields are required.*

* Your first question	What was your childhood nickname? ▾
* Answer	*****
* Your Second question	In what city or town did your mother an ▾
* Answer	*****
* Your third question	What is your maternal grandmother's m ▾
* Answer	*****

**NEXT** BACK CANCEL

- Step 4 of the registration process
  - Here the user can confirm the questions they selected along with the other information entered from prior steps

Step 4 Confirm Information

Name	
Address	
Company Name	
City	CHARLESTON
State/Province	WV
ZIP	25302-3932
Country	USA
Telephone	
User Name	
Email Address	
Your first question	What was your childhood nickname?
Answer	*****
Your Second question	In what city or town did your mother and father meet?
Answer	*****
Your third question	What is your maternal grandmother's maiden name?
Answer	*****

CONFIRM BACK CANCEL

- New User Activation
  - User receives a new user account activation email, and clicks on the activation link provided
  - On the Trading Partner Representative screen, the user enters in the normal required values as well as the three new security questions and answer fields that are now required and clicks “CONTINUE”

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Medicaid Management Information System

Enable Accessibility Help Sign In or Register

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Trading Partner Representative

\* User Name gmprov

\* Password \*\*\*\*\* Weak

\* Re-enter Password \*\*\*\*\*

\* Email Address zmullins@dxcc.com

\* Re-enter Email Address zmullins@dxcc.com

Please enter a confidential question and answer for password reset and user name recovery purposes.

\* Your first question What is your oldest sibling's middle name

\* Answer \*\*\*\*\*

\* Your Second question In what city or town did your mother an

\* Answer \*\*\*\*\*

\* Your third question What was the last name of your third gr

\* Answer \*\*\*\*\*

CONTINUE CANCEL

- An onscreen message appears letting the user know that their account has been successfully created

- Existing users where accounts were created prior to the change being deployed, upon logging in once the update is released to production, they will be prompted to utilize these new security questions or choose “Not Now”. When choosing “Not Now”, the user will need to go under ‘Account Maintenance’ and use the “Reset Security Questions” feature after they have logged in.

- Here is a sample of the updated security questions prompting when an existing user logs in after the update has been deployed. The user will select their security questions and enter their answers then click “Submit” or click “NOT NOW” to create the security questions and answers later

- To create or update the security questions, the user will navigate to Account Maintenance tab then select the ‘Reset Security Questions’ link which will prompt a wizard to commit their security question/answer updates

