



Dental Fee Update and Claim Reprocessing Information

Dental rates were updated in the WVMMIS claims system on 6/1/10 with an effective date of 7/1/09. All claims with a date of service 7/1/09-6/1/10 will be reprocessed by Molina. Providers who billed their usual and customary rate do not need to submit reversal/replacement forms for these claims. The claims reprocessing will begin on 6/7/10 with an anticipated end date of 7/26/10.

All claims will be reprocessed; however, those providers whose billed charges are equal to the previous Medicaid fee will pay the same rate. It is the responsibility of the provider to reverse/replace these claims and bill their usual and customary rate to ensure proper payment. Please refer to the section below for reversal/replacement instructions.

Reversal/Replacement Instructions:

Electronic Reversal/Replacement (preferred method):

- The WVMMIS can accept electronic reversal/replacement claims until the date of service on the claim is more than one year old.
- These can be performed by utilizing either the web portal (www.wvmmis.com) or your Electronic Vendor/Clearinghouse
 - Please contact the Molina EDI Help Desk for assistance.
 - The EDI Help Desk can be contacted at 888-483-0793.

Paper Reversal/Replacement

- Paper forms must be used if date of service on claim is more than one year old.
 - This letter will suffice as proof of timely filing.
 - No remittance advice is required.
- The reversal/replacement form is available at www.wvmmis.com under "Forms".
- If you need assistance completing this form, please contact Provider Relations at 888-483-0793.